

Indiana University
1800 North Range Road
Bloomington, IN 47408

To whom it may concern:

As the project manager for current renovation work at the Monroe County Public Library in Bloomington, Indiana, I have worked closely with both Don Hawkins and Ernest Kempf of 3D Professional Contracting, Inc. Ernie, as our on-site construction manager has been a daily presence and Don, providing project oversight, has been a regular visitor and communicator throughout the project. Our Library Director Sara Laughlin, and I both believe that Don and Ernie have been essential to the success of our project and we recommend them highly for your forthcoming project at Indiana University's Health, Physical Education and Recreation building.

3DPro has provided us with high quality work, a consistent and strong regard for our institutional needs, a commitment to regular, effective communication and a flexibility that has mitigated the difficulties and challenges of doing a renovation project while remaining open and serving the public. While your HPER project is larger in scope than ours, I am convinced that 3DPro has the skills, commitment and personnel to be a feasible choice for your work. We have, over the course of the last eight months, faced some significant challenges in completing different parts of our project. Our Children's Department carpeting was, for example, significantly delayed. In response to the time pressure that his delay caused, Ernie and his crews worked diligently and expeditiously to meet our deadline for reopening the department. I regularly discuss staging challenges with Ernie and Don and have always found an accommodating ear and seen a willingness to work effectively and efficiently no matter what the constraints. 3D wants to "make things work for the library". They have frequently undertaken work that was actually the library's responsibility, helped shoulder the burden of some cost differentials when we found unexpected barriers such as badly-wired electrical units, and modified, when necessary, scheduled work to fit expressed library needs and wishes. Having worked with other construction companies, I feel confident in saying that the level of cooperation and communication we have experienced with 3D is far above average.

We have, in short, been extremely pleased with the work done by 3D Professional Contracting and would be happy to discuss their qualifications and answer any questions you might have. Please feel free to contact me, or Sara Laughlin, MCPL Director, at your convenience.

Sincerely,

Mickey Needham, Project Manager
Sara Laughlin, Director
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